

NEWS BULLETIN



September 24, 2015

MUSC Leaves Medicare Select Hospital Network for Medicare Supplemental Plans

Effective immediately, the Medical University of South Carolina (MUSC) hospital is no longer in BlueCross BlueShield of South Carolina's Medicare Select hospital network. The contract has expired. This network change only impacts individuals with Medicare Select supplemental health plans seeking non-emergency inpatient care.

This change means that if those members use an MUSC facility for non-emergency inpatient services, they must pay for the visit, up to the Medicare deductible amount. To avoid paying out

IMPORTANT DATES

October 5
2015 Agent
Seminars (Myrtle
Beach)

October 8
2015 Agent
Seminars (N.
Charleston)

October 12
2015 Agent

of pocket, they must receive inpatient services at in-network hospitals.

Seminars
(Columbia)

For outpatient services, these members can visit any MUSC doctor or MUSC hospital that accepts Medicare. Until the deductible is met, however, they must pay out of pocket for non-emergency inpatient services if they are admitted at an MUSC facility. To avoid paying out of pocket for inpatient medical services, members can ask their doctors to admit them to hospitals in the Blue Select® network.

October 14
2015 Agent
Seminars
(Greenville)

November 1, 2015
– **January 31, 2016**
ACA Open
Enrollment

Members can visit our website, www.SouthCarolinaBlues.com, to find another Medicare Select hospital near them. Even without MUSC in the Medicare Select Hospital network, BlueCross members still have a choice of hospitals in the Lowcountry. If members choose to continue to use MUSC, however, they will pay the Medicare inpatient deductible.

Members who have questions should call the customer service number on the back of their member ID cards. BlueCross customer service advocates will assist them with any questions

related to claims status and benefits.

Attached is the [letter](#) we are mailing members with a Medicare Select supplemental health plan who have used an MUSC facility during the past 12 months, and those who live within a 30-mile radius of MUSC.

Thank you for your help explaining this necessary change to your clients and our members.

Please contact your marketing representative with any additional questions.