

May 14, 2018



Blue ConnectSM

News for Group & Individual Agents

BULLETIN

New Medicare Cards and Important Enrollment Information

In an effort to protect the privacy and security of Medicare eligible individuals, CMS has begun issuing new ID cards that no longer contain the Social Security number. The new Medicare cards containing a Medicare Beneficiary Identifier (MBI) are now being issued to newly eligible Members turning age 65, and soon CMS will be mailing the new cards to the entire Medicare eligible population to replace their old cards.

When will the cards mail? Your clients can check for updates by logging in to their MyMedicare.gov account or [viewing the mailing map](#).

View [CMS' flyer](#) on outlining more information on the new Medicare cards.

Enrollment Workaround

Our online enrollment system will be changing soon to accommodate the new MBI. We've developed a workaround for enrollments until it's updated.

Note: The temporary workaround applies **only** to Medicare Supplement submissions.

1. In the "Medicare Information" section, enter "999-99-9999-999" in the Medicare Claim Number field.

Medicare Information

Please provide the following information from your red, white and blue Medicare Card. You must have Medicare Part A and Part B to enroll in a Medicare Supplement Plan.

MEDICARE HEALTH INSURANCE
1-800-MEDICARE (1-800-633-4227)
NAME OF BENEFICIARY
JOHN DOE
MEDICARE CLAIM NUMBER **000-00-0000-A** SEX **MALE**
IS ENTITLED TO **HOSPITAL (PART A)** EFFECTIVE DATE **01-01-2016**
MEDICAL (PART B) **01-01-2016**
SIGN HERE → _____

Name of Applicant:

Gender: Male Female

Medicare Identification Type: Medicare Claim Number
 Railroad Retirement Board Number

→ Medicare Claim Number:

2. On the Signature page, enter the enrollee's Medicare Beneficiary Identifier as

displayed on their Medicare card in the “Add Remarks” section.

Signature

Agent Acknowledgments [View/Print Application](#)

*All fields are required unless otherwise stated.

Are you related to the applicant? Yes No

Are there any policies issued in the past five (5) years which are no longer in force? Yes No

Are there policies that are still in force? Yes No

I hereby certify that the applicant has used the BlueCross BlueShield of South Carolina approved electronic format to record his/her answers to all of the questions included in this application. I further certify that I have explained the exclusions and limitations of the contract for which he or she is applying. I understand and acknowledge that my electronic signature below will be applied to the Notice of Replacement Coverage Form and/or the Agent Certification Form, if applicable.

AGREE DISAGREE

State License Number:
Date: 05/08/2018
Agent ID:

→ Add Remarks: Medicare Beneficiary Identifier
1A14-E59-BC83

[Back](#) [Save and Continue](#)

As a reminder, we will still capture Social Security numbers at the beginning of the application. This will not change.

Member Outreach

We've included information about the new Medicare cards in our monthly email newsletter to members. The new Medicare cards will not impact their Medicare Supplement coverage with us.

Contact your marketing representative for more information.

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association.