May 14, 2018





Blue Connectsm

News for Group & Individual Agents

BULLETIN

New Medicare Cards and Important Enrollment Information

In an effort to protect the privacy and security of Medicare eligible individuals, CMS has begun issuing new ID cards that no longer contain the Social Security number. The new Medicare cards containing a Medicare Beneficiary Identifier (MBI) are now being issued to newly eligible Members turning age 65, and soon CMS will be mailing the new cards to the entire Medicare eligible population to replace their old cards.

When will the cards mail? Your clients can check for updates by logging in to their MyMedicare.gov account or viewing the mailing map.

View CMS' flyer on outlining more information on the new Medicare cards.

Enrollment Workaround

Our online enrollment system will be changing soon to accommodate the new MBI. We've developed a workaround for enrollments until it's updated.

Note: The temporary workaround applies **only** to Medicare Supplement submissions.

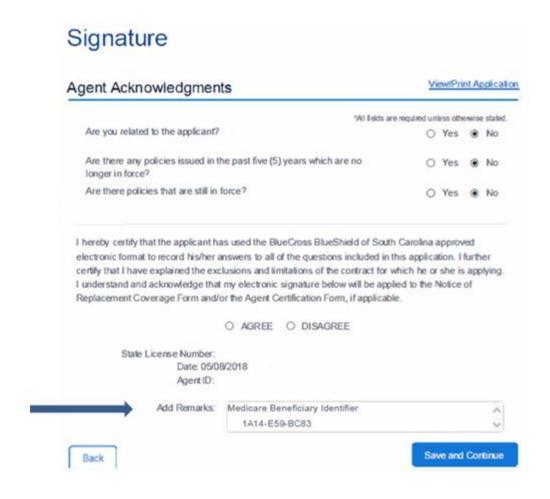
Medicare Information

1. In the "Medicare Information" section, enter "999-99-999" in the Medicare Claim Number field.

Please provide the following information from your red, white and blue Medicare Card. You must have Medicare Part A and Part B to enroll in a Medicare Supplement Plan. **HEALTH INSURANCE** 1-800-MEDICARE (1-800-633-4227) NAME OF BENEFICIARY JOHN DOE MEDICARE CLAIM NUMBER 000-00-0000-A IS ENTITLED TO EFFECTIVE DATE HOSPITAL (PART A) 01-01-2016 MEDICAL (PART B) 01-01-2016 HERE Name of Applicant: John Doe Gender: Male Female Medicare Identification Type Medicare Claim Number Railroad Retirement Board Number Medicare Claim Number: 999-99-9999-A

2. On the Signature page, enter the enrollee's Medicare Beneficiary Identifier as

displayed on their Medicare card in the "Add Remarks" section.



As a reminder, we will still capture Social Security numbers at the beginning of the application. This will not change.

Member Outreach

We've included information about the new Medicare cards in our monthly email newsletter to members. The new Medicare cards will not impact their Medicare Supplement coverage with us.

Contact your marketing representative for more information.

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